



Allowing pop-ups from specific web sites

This document will show you how to add exceptions to your pop-up blocker rules for both Internet Explorer and Firefox.

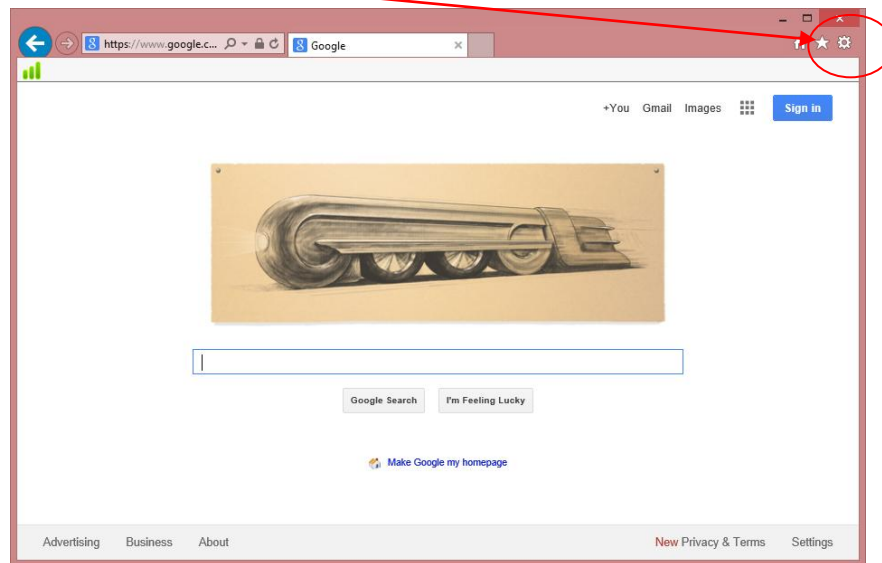
EduCare requires that ALL of your pop-up blockers are disabled for www.educaretrainingonline.com. EduCare training courses are launched in a separate window which is why your pop-up blockers must be disabled.

If your pop-up blockers are not disabled, you will receive error message stating that *you are not authorized to view this page*.

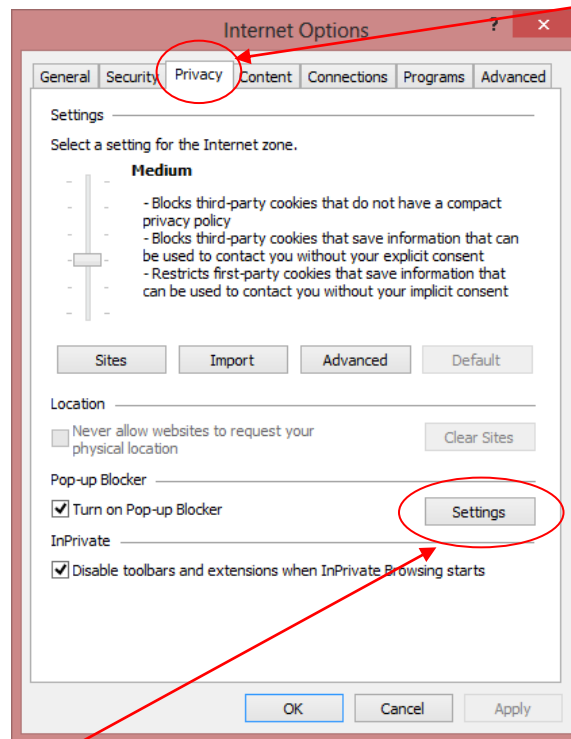
NOTE: Third party toolbars (i.e. Ask, Google, bing, etc.) may also include pop-up blockers. If you have third party toolbars installed, you will need to determine how to disable those pop-up blockers through their help options.

Internet Explorer (as Internet Explorer versions vary, some of these steps may appear different depending on your version)

Select the “gear” in the upper right hand corner

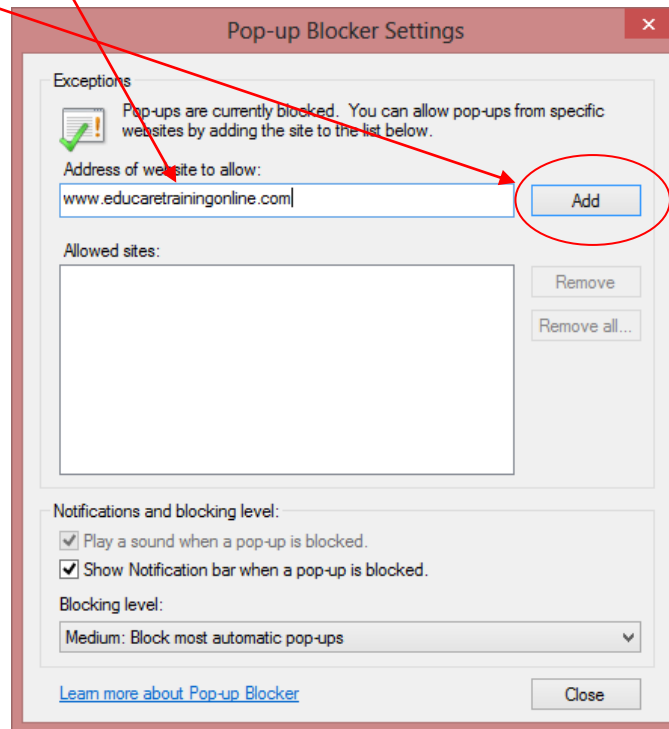


Pull down and choose “Internet Options” and select the “Privacy” tab

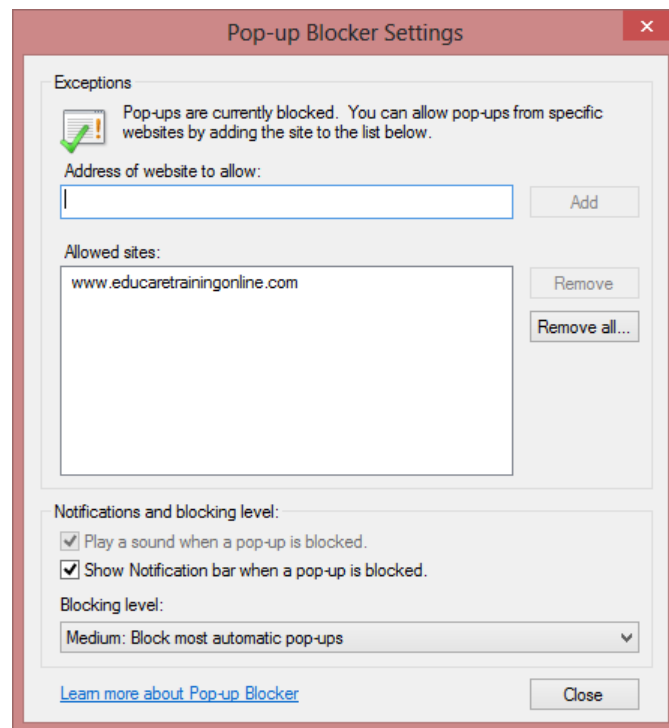


Click on “Settings”

Enter www.educaretrainingonline.com as the Address of website to allow and select Add



When complete, the screen should look like this

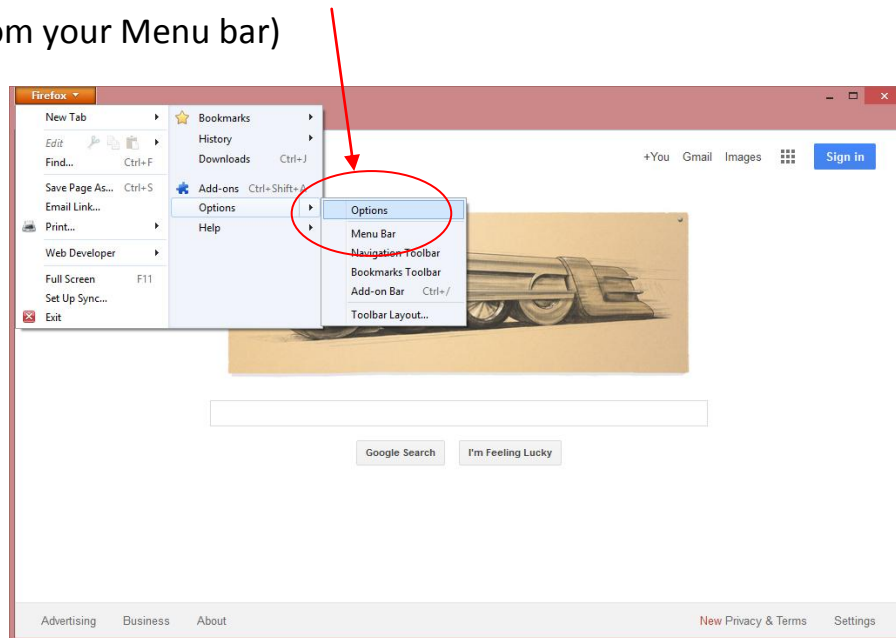


Click on “Close” and then on “OK” for the Internet Options window

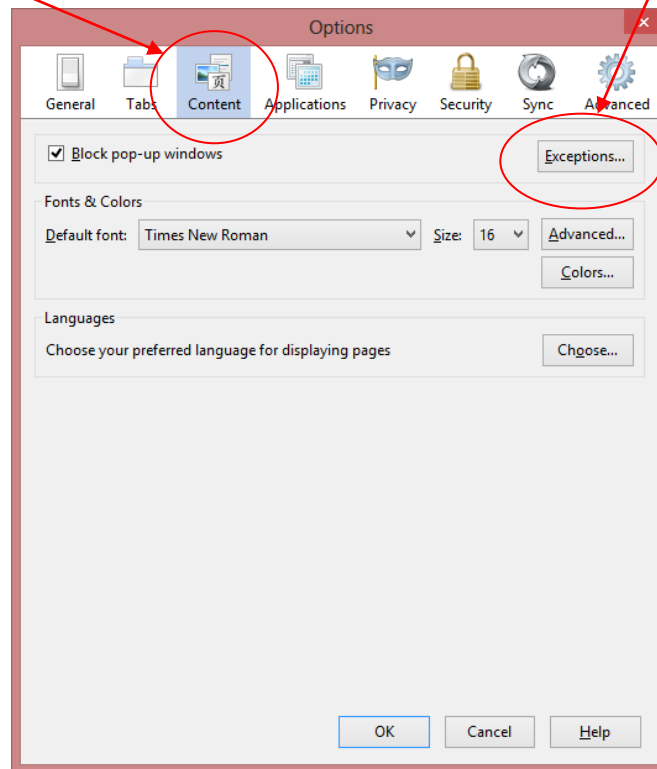
Click on the following link to launch EduCare: www.educaretrainingonline.com

Firefox (as Firefox versions vary, some of these steps may appear different depending on your version)

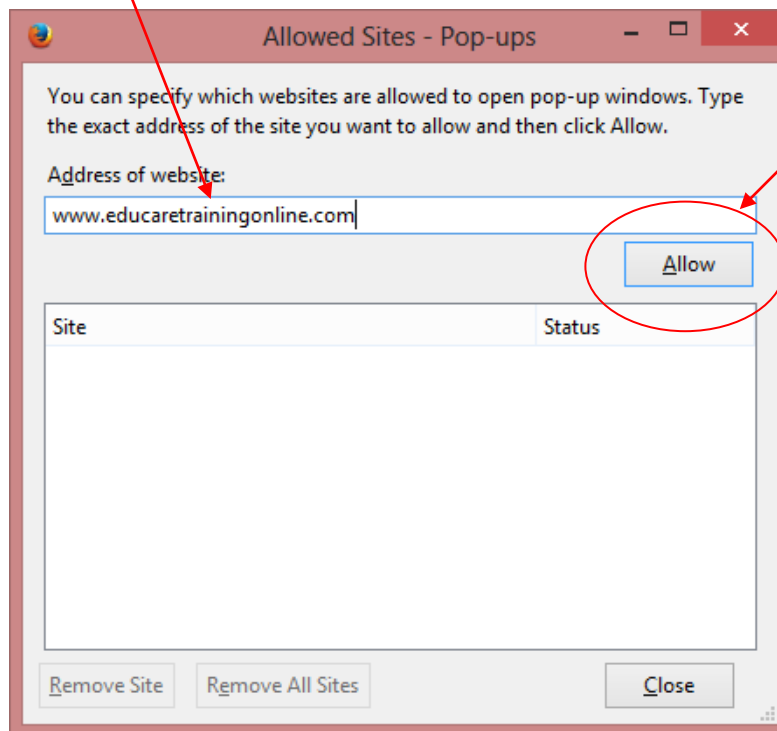
Select Firefox -> Options -> Options in the upper left had corner (or Tools -> Options from your Menu bar)



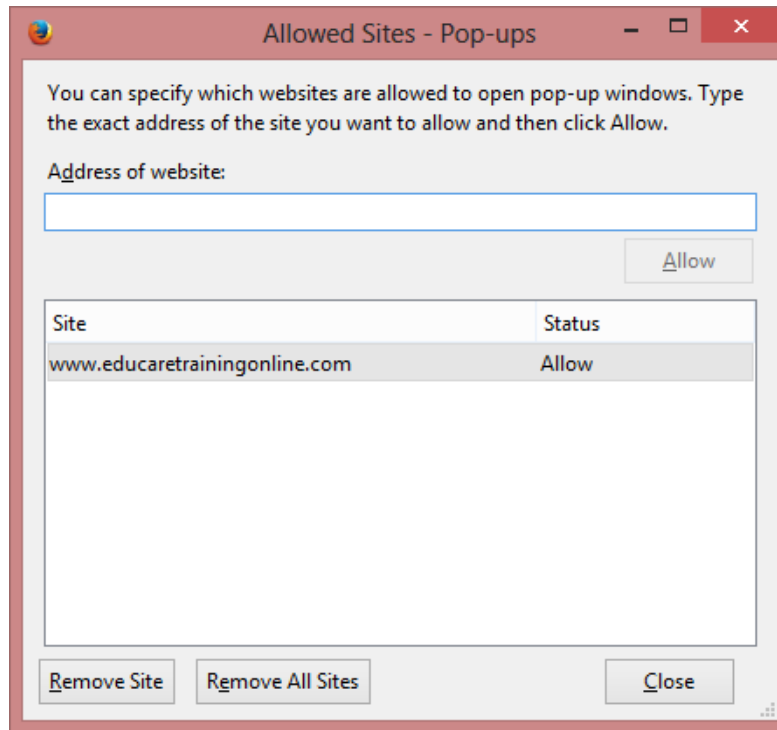
Select “Content” in the Options window and click on “Exceptions”



Enter www.educaretrainingonline.com in the Address of website and click “Allow”



When complete, the window should look like this



Click “Close” and “OK” in the Options window

Click on the following link to launch EduCare: www.educaretrainingonline.com