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## Notice of Non-Discrimination and Language Availability

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Discrimination is against the law.

Lifespark complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Lifespark does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Lifespark's entities include:

- Lifespark Group, LLC
- Lifespark Home Health, LLC
- Lifespark Hospice, LLC
- Lifespark Medical Group, PA
- Lifespark Management Services, LLC

### I. Lifespark:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language assistance services to people whose primary language is not English, which may include:
  - Qualified interpreters
  - Information written in other languages

### II. Contact Lifespark's Chief Compliance Officer for the following:

1. If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services.
2. If you believe that Lifespark has failed to provide the above services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex.
3. If you need help filing a grievance. A grievance can be filed in person or by mail, fax, or email.

Carol Stanley  
Chief Administrative Officer  
5320 West 23<sup>rd</sup> St., Suite 130  
St. Louis Park, MN 55416  
Phone: 952-345-8770  
Fax: 952-345-8771  
[compliance@lifespark.com](mailto:compliance@lifespark.com)

### III. Filing a Civil Rights Complaint:

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>. This notice is available on Lifespark's website: [lifespark.com](http://lifespark.com)

**ATTENTION:** If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 952-345-8770 (TTY: 711) or speak to your provider.

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